











- ! Monday to Friday8 a.m. to 5 p.m.(US Eastern Time)
- ! (866) 463-6436













### ! Air dry

- Flat surface
- ! Away from heat and light
- 3-4 hours

#### ! Do not

- Stack
- ! Allow the blood spots to touch other surfaces when drying
- ! Ship promptly
- ! If unag8 0.3215 q 1 0 0 1 uril





## Necessary Demographics:

Demographic	Purpose	Consequence of Missing or Inaccurate Information
Baby's Last Name	Identification	May cause a hindrance in the prompt notification of results and possible misidentification of newborn.
<b>Impo</b> Draw Date	To ensure sample is drawn after 24 hours of age	Certain disorders may not be detectable before 24 hours of age.  Ideal period for specimen collection is 24 to 48 hours, collection after 48 hours of age is permissible.  It is very important that the date and time of collection is recorded so that the results can be properly interpreted.  If draw date is before 24 hours, sample is identified as "less than 24 hours of age" and PerkinElmer Genetics will Request a Repeat Specimen at no charge to submitter.  The Draw Date will also identify if a specimen was received at PerkinElmer Genetics 30 days after draw date. If yes, the specimen would be identified as "Unacceptable" and PerkinElmer Genetics will Request a Repeat Specimen at no charge to the submitter.
Draw Time	To ensure sample is drawn after 24 hours of age	As above (Draw Date)





Demographic	Purpose	Consequence of Missing or Inaccurate Information
Mother's Name & Telephone	Identification and correct reporting of results	This information is most helpful to the pediatrician to identify correct baby as baby names are often not the same as mother.
Hospital of Birth & Sex	Identification and correct reporting of results	May cause a hindrance in the prompt notification of results and possible misidentification of newborn.
Birth Date	Identification and determination of > 24 hour specimen	There are certain disorders that may not be detectable before 24 hours of age. The best time period for specimen collection is 24 to 48 hours, however collection after 48 hours of age is permissible. It is very important that the date and time of collection is recorded on the filter paper form so that the results can be properly interpreted.
		If draw date is before 24 hours, sample is identified as "less than 24 hours of age" and PerkinElmer Genetics will Request a Repeat Specimen at no charge to submitter.
Birth Time	A determining factor to identify if the specimen was drawn before 24 hours of age.	There are certain disorders that may not be detectable before 24 hours of age. The best time period for specimen collection is 24 to 48 hours, however collection after 48 hours of age is permissible. It is very important that the date and time of collection is recorded on the filter paper





## Specimen Rejection Criteria – Unacceptable Specimens

- No blood or quantity not sufficient for testing
- Specimen oversaturated
- ! Specimen diluted, discolored or contaminated
- Specimen exhibits serum rings
- Specimens received > 30 days after collection date
- Blood not soaked through
- ! Clots on surface of blood spot
- Blood on both sides
- Mailed while blood is wet
- Specimen got wet in transit
- Surface of specimen abraded
- Specimen double-spotted





#### Results Portal – Secure Access to Results

- On the PerkinElmer Genetics website
- Secure through Secure Socket Layer (SSL)
- 128 bit encryption
- Search for individual results
- Download a series of results
- In Adobe Acrobat format









#### Results Portal – Web Site



! Go to:

<a href="http://www.perkinelmergenetics.com">http://www.perkinelmergenetics.com</a>
or

https://resultsportal.perkinelmergenetics.com

! Click on "login" in the "Results Center" section.





- ! Enter username(1) and password(2) and then dick "Login".
- I The yellow lock signifies you are in a 128 bit Secure Socket Layer Session (SSL).
- ! Account User ID and Password are case sensitive.



# Security

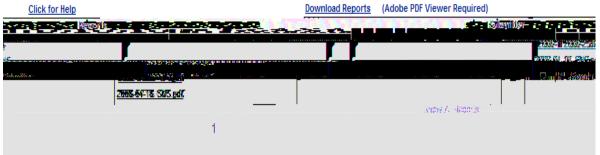






### Results Portal – Home Page



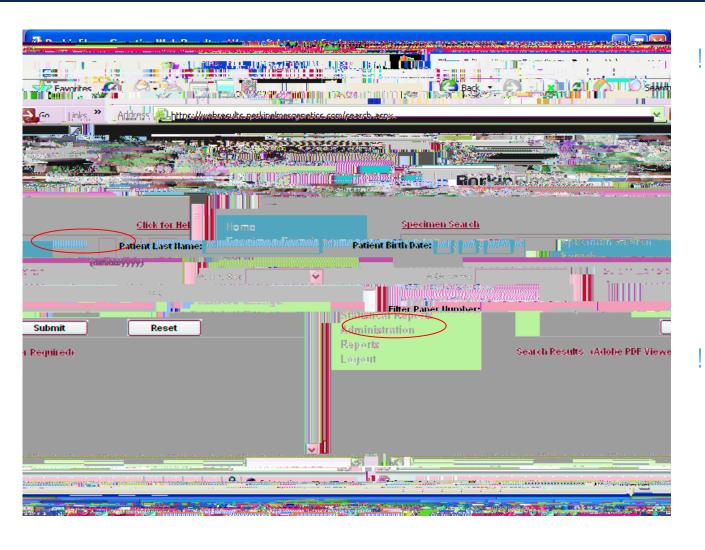


- Your "Home" page will be based upon your user rights which is either Search, Download or both.
- ! For example, if your access is for "Search" only the "Specimen Search" screen will launch directly to your "Home" page.
- The following functions are also accessible by clicking the links located on the left navigation





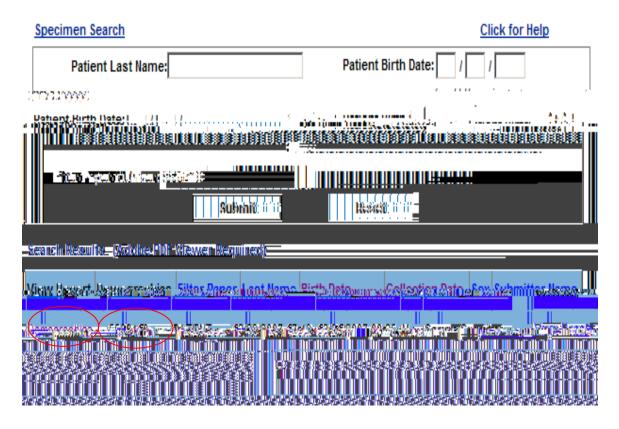
#### Results Portal – Search Module



- The "Specimen Search" screen will show the criteria that you can use to search for newborns in our database. You can enter information into one or all fields.
- Once you enter the criteria, click the "Submit" button.



#### Results Portal – Search Module



- The box shown to the left has the results for your search.
- ! This screen will allow you to review the "Report" or the "Demographic" information for the newborn.
- To view the test results, click on the "View Report" link.
- To view the newborn's information, click on the "Demographics" link.





#### Results Portal – Search Module



- By selecting "View Report" a newborn report will be generated like the view shown to the left.
- This report can be printed from the browser by selectingFILE ! Print.







#### Results Portal – Download Module



- To download a series of reports and view them through Adobe, click on the "Download Report" option on the menu bar located to the left of your screen.
- The screen will list the most recent reports and provide a link to "Show All Reports".
- In the download file layout you will see a list of files by date that are available for download.
- The files are dated as to when the reports are released.
- Reports are posted each day by 4 a.m.

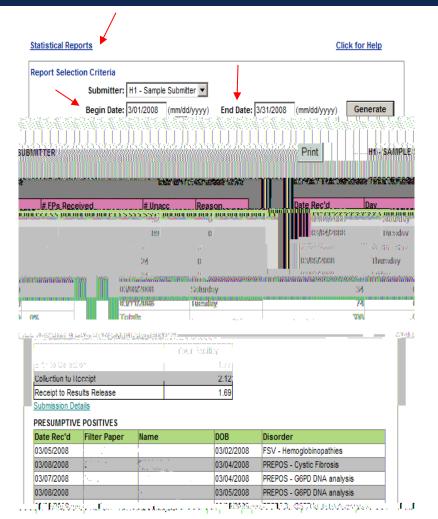




A series of reports will generate like the view shown to the left. The number of reports in the series will depend upon how many were



### Results Portal – Statistical Reports Module



- By clicking on the "Statistical Reports" option located on the left navigation menu, the screen at the left will launch.
- ! Select a date range by dicking in the "Begin Date" and "End Date" fields. Dates can be changed manually or by selecting them from the popup calendar.
- Submitter Specific Metrics
- ! Turn-around time details extracted to Excel.





## Results Portal – Statistical Reports Module





## Results Portal – Password Change



- The system will prompt you to change your password every 90 days for increased security.
- Cannot re-use previous password
- Letter and number combination
- Password resets or locked accounts please contact Client Services at (866) 463-6436

